# **Industrial Design**

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#### **EDUCATION**

## **Brigham Young University**

Apr 2021

B.A. Industrial Design – GPA: 3.4

Provo, UT

Minor: Business Management

Coursework: Innovation and Entrepreneurship, Foundations of Global Leadership

**Snow College** 

Apr 2015

Associate of Arts – GPA: 3.8

Ephraim, UT

### **SKILLS**

**Design:** User flows · Concept sketches · CAD (Solidworks & Fusion 360) · Wire-frames & mock ups with Sketch & Illustrator · Basic motion design (After Effects) · Graphic Design & Style guides · Special design (Museum installations)

**Prototyping:** Rapid prototyping (3D Print, sketching, making) · Interactive web flow with HTML/CSS/JS **Research:** Experience mapping & persona hypothesis · Data collection & analysis (Surveys, Excel, Power BI) · Web A/B Testing & Experiment · Observational study

## PROFESSIONAL EXPERIENCE

**Design ABC** 

Apr 2018 – Present

Salt Lake City, UT

Director of Product

- Co-designed and manufactured new card game, Fetus Feud: The Game of Sudden Birth, making over \$100,000 in revenue
- Conducted market research and compiled user input to develop over 50 business cases

**DEF Company** 

Aug 2017 – Feb 2018

Director of Customer Experience (CX)

Salt Lake City, UT

- Designed, and launched two websites for DEF Company and sister company, GHI Company, to facilitate an enhanced user experience in personal and business credit-building processes
- Optimized, executed and automated new operations system to maximize efficiency of business funding processes and minimize overhead costs by 20%
- Facilitated funding of \$316,000 for clients by budgeting based on individual needs
- Increased customers by 23% through consistent positive interactions

# XXX Development Corp.

Jan 2016 - Feb 2017

Product Manager

Orem, UT

- Owned product ideation, vetting, business case development, design manufacturing processes, branding, marketing, PR and product-life-cycle plans for 25+ products
- Launched and managed 25 new product SKUs bringing in \$250,000 in revenue
- Automated branding process for a line of children's shoes leading to 100% increase in brand revenue

#### **VOLUNTEER EXPERIENCE**

## The Church of Jesus Christ of Latter-day Saints

Jun 2013 - Jun 2015

Full Time Representative

Lyon, France

- Trained over 30 volunteers with improved tactics leading to doubled growth in some regions
- Organized and taught 20+ workshops on leadership, relationships, and goal setting