

B. Cybersecurity

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EDUCATION

B.S. Cybersecurity, Minor: Business

Brigham Young University, GPA – 3.06

Relevant Coursework: Advanced Networking, Cyber-Physical Systems, Digital Forensics

April 2020

Provo, UT

SKILLS

- C/C++/C#
- CPU Architecture
- Assembly
- GDB and IDAPro
- Windows, Linus, and Mac OSX
- Virtual Machines
- SQL and VBA
- Networking
- HTML/CSS
- Python
- PHP
- Node Javascript
- Javascript
- JSON
- API Integration
- Nagios

EXPERIENCE

Computer Technician

Brigham Young University – Technology Support

September 2018 – Present

Provo, UT

- Imaged, installed, inventoried, and verified 11 new hardware products for faculty and public use on campus
- Administered technical support over phone to over 300 callers, remotely through takeover, and in person for general faculty members as well as high priority individuals
- Directed hardware repair on all OS's, 20 IoT devices, and campus technical equipment to completion

Computer Specialist/Supervisor

Brigham Young University – Operations and Support Center

April 2016 – September 2018

Provo, UT

- Troubleshoot technical issues for university associates on 240 different products
- Supervised shifts of 15-25 employees by answering questions, training on various services, managing projects, and developing strengths
- Led team of 3 employees devising and constructing a routine task list and setting up necessary documentation for future use and possible changes
- Monitored services and fixed issues on over 60 hardware devices used throughout campus
- Restructured and improved training for 35 Network Operations employees by surveying and analyzing feedback

Teaching Assistant

Brigham Young University – School of Technology

March 2018 – July 2018

Provo, UT

- Taught 17 review sessions and increased students' knowledge through grading Computer Architecture assignments
- Adjusted teaching techniques to help over 65 students develop skills in assembly, bit manipulation, serial programming, virtual memory, memory manipulation, and reverse engineering
- Maintained organization for students' grades and assignments through documentation and working promptly

PROJECTS AND AWARDS

- 2018 NSA Codebreaker Challenge
- VR Accessibility Scripting
- National Honors Society
- WoW Tracking Add-on Creation
- Independent Media Server
- Eagle Scout